

*CERTIFICATION COURSE ON*  
**Total Quality Management**  
**( TQM )**



**Dr. Edward Deming**



**Prof. Washio**



**Live zoom program !**

# *CERTIFICATION COURSE ON* **Total Quality Management** **( TQM )**

Video Conferencing Live sessions – Zoom mode

Open-house video conferencing workshop

by Mr. A V Manivannan

Sri Padhmam Consultancy & Training

Schedule ( 7 sessions )

April & May 2024

Starts on 6<sup>th</sup> April 2024



# TQM Course Contents

Chapter #	Chapter name
I	Fundamentals
II	Dr. Deming's 14 management principles
III	Change management
IV	TQM philosophies
V	TQM Practices
a	- DRM & PDCA cycle
b	Performance management
c	5S Work-Place Management System (WPM)
d	Suggestion scheme & QC Circles
e	Leadership – as defined by the TQM
f	The TQM work culture
g	HRD – as TQM looks it

## Who can attend?


- Engineers & above with at least 2 years work experience with a fair exposure to Shop-floor practices
- Working in functional areas such as Production, QA, Standards room, Manufacturing Engineering, Vendor Development, NPD, Maintenance, Purchase, Finance, & HR

# Schedule for Live TQM program

Timings ( IST )	
Saturdays	6.30 pm to 8.00 pm
Sundays	10.45 am to 1.30 pm
Total sessions	7
Starts on	6 <sup>th</sup> April 2024 ( Saturday )

April						
4 2024						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May						
5 2024						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

 Schedule



zoom

## Mode

Mode : Zoom app - laptop / mobile (Security features enabled)

### How to start ?

Register using the link here



Enrol by making the payment



Join us for the TQM Live sessions, as per the schedule



Clear the Online test and get your certificate on TQM

### Registration link

TQM workshop : Apr-May 2024 - [Google Forms](#)



### Course fee for TQM workshop

I	Individual aspirant	Rs. 2,500/- per head
II	Nomination from the Company ( 1 to 2 persons )	Rs. 3,000/- (+ 18 % GST ) per head
III	Nomination from the Company ( 3 to 4 persons )	Rs. 2,800/- (+ 18 % GST ) per head
IV	Nomination from the Company ( 5 to 10 persons )	Rs. 2,500/- (+ 18 % GST ) per head

**Note :** A detailed workbook with exercises will be given in the soft form, which shall be available with every learner in the HARD copy form

For anymore clarifications, contact us  
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[www.sripadmam.com](http://www.sripadmam.com)